

8. AUDIO TROUBLESHOOTING

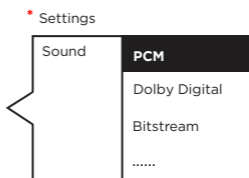
Not hearing any sound?

Check that the audio connections are placed in the right ports on the IQstream and your TV. Ensure they are inserted correctly. Refer to your preferred connection option in the manual and check each one carefully.

When using the digital optical cable:

Check your TV manual to locate your sound output settings. Change sound output setting to PCM or bitstream off.

Commonly found in: Menu > Sound Settings. Can be referred to as SPDIF or optical output.



* There may be a large range of options here.

When using the 3.5mm AUX Cable:

1. Using external drives and computers plugged into your TV may cause audio quality issues when using the AUX cable. If you have the option, use the digital optical cable solution as per page 3 "Connect to TV".

2. Connecting the AUX cable directly into the headphone jack on your TV, may block the audio from playing through the TV speakers and only allow it to play through the IQbuds.

For further assistance, refer to our customer support page to seek your preferred method of contact.